



Property Care Association
11 Ramsay Court, Kingfisher Way,
Hinchingsbrooke Business Park,
Huntingdon, Cambs, PE29 6FY

Tel: 01480 400 000
Email: pca@property-care.org
Web: www.property-care.org

The Editor
Morning Live
Via email: morninglive@bbc.co.uk

To whom it may concern,

RE: Morning Live – 28 November 2023

We were delighted to see the issue of mould and damp discussed on Morning Live yesterday morning.

As the trade association which represents specialist mould and damp contractors, surveyors and product manufacturers, our members understand the harm which can be caused to people, property and belongings due to mould and damp.

Recent guidance published by the UK government, [*Understanding and Addressing the Risk of Mould and Damp in the Home*](#), clearly sets out the process that should be followed to prevent mould and damp, and what steps to take if it is found. The government document highlights the types of professional advice that can be sought and recommends qualifications which indicate a level of expertise.

In his piece, Matt Allwright did not provide clear guidance on how those affected could find a suitable tradesperson to address the issue. We would recommend that householders and landlords affected by the situation contact an organisation which meets the recommendations in the government guidance above. Members of the [Property Care Association \(PCA\)](#) are required to meet criteria over and above the recommendations in the government guidance, to be accepted into membership.

We would be delighted to use our expertise to support future editions of the show: discussing the types of damp and mould, how this can be prevented and addressed.

I hope to hear from you further.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Sarah Garry'.

Sarah Garry
Chief Executive



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